

Quick Facts About HCAC



Pioneering Organization:

The first entity in the MENA region to achieve **5** accreditations from the International Society for Quality in Healthcare (ISQua).



Extensive Experience:

Over **17** years dedicated to enhancing the quality of healthcare services and patient safety.



Diverse Accreditation Programs:

More than **15** accreditation programs and **7** internationally recognized training certificates.



Accredited Institutions:

Successfully accredited over **326** healthcare organizations.



Client Diversity:

HCAC serves a broad spectrum of clients, including government bodies healthcare facilities, social care institutions, academic organizations and international donors.



Expert Surveyors and consultants:

More than **150** accredited surveyors and subject matter consultants.



Quality programs:

More than **100** projects for implementation of quality programs at institutional and national levels.



Training Excellence:

Over **8,000** graduates from our training programs and conference.



Social Impact:

Carried out more than **25** national campaigns emphasizing our commitment to social responsibility and community health.



Collaborators & Clients

In addition to Jordan, HCAC's network of clients and partners extends to the MENA and Gulf regions as well as internationally. HCAC works with governments, councils and government entities; public, private, academic and NGO healthcare facilities; health and social care institutions, professionals and providers; donors and international contractors, such as USAID, UNICEF, UNFPA, WHO, World Bank and EU.

Where We Are



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HCAC is your dedicated consulting partner for enhancing quality and safety in health and social care services across the MENA region.

Our tailored approach empowers organizations to implement effective quality improvement programs, policy advisory, and training.

By partnering with us, you can achieve operational excellence, promote safety, and ensure evidence-based practices, driving impactful results for your community.



About Us

Established in 2007, the Health Care Accreditation Council (HCAC) is an independent non-profit organization dedicated to leading quality improvement in Jordan and the MENA region. We uphold patient needs, ethics, and best practices, inspiring change and enabling holistic improvement in the core areas of safer, patient-centered care. With extensive experience in designing and implementing evidence-based standards and quality improvement programs, HCAC aims to enhance the performance of healthcare organizations and professionals.



Vision

Be the most highly regarded and sought-after quality and safety improvement service provider in Jordan and the region.



Mission

Lead comprehensive quality and safety improvements of the healthcare environment, services, governance, and worker performance through providing customized, high-end products with a commitment to sustainable practices and global standards.

Values

Collaboration

Customer Focus

Integrity and Impartiality

Continuous Improvement

Equality and Transparency

Employee Engagement



HCAC Services

Training and Capacity Building

Tailored programs to enhance professional skills across health, social care, and other sectors. This includes EJAOWDA, HCAC's online platform, offering flexible, accessible training and educational resources to support capacity building and meet healthcare training needs.

Quality Improvement Programs

Evidence-based initiatives to improve organizational processes and performance, adaptable to various sectors for better outcomes.

External Evaluation and Accreditation Services

Independent evaluations and accreditation to ensure compliance with international standards, applicable across different industries. This includes ComplyOne, HCAC's platform for managing and streamlining the accreditation process efficiently and transparently.

Organizational Readiness and Reform Assessment

Comprehensive assessments to gauge organizational preparedness for reform, offering strategic advice and adaptable to other sectors.

Policy Advisory and Governance Support

Expert guidance for policy reform and governance enhancement, transferable to support progress in different sectors.

Design and Implementation of Quality Management Systems and Approaches

Tailored services for designing and implementing quality management systems and approaches that ensure compliance with international standards and drive continuous improvement across sectors.

Stakeholder Engagement and Awareness Programs

Initiatives to boost engagement and awareness, supporting quality improvement efforts in healthcare, social care, and other sectors.

