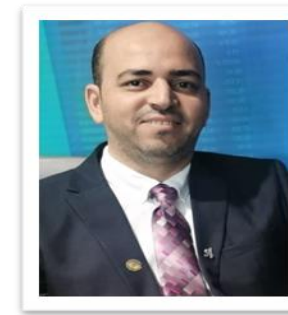


Dr Ahmed Abdelkawi

Title : Senior Consultant



Summary

Ahmed comes with over 15 years of diverse experience in healthcare field . he was a member in Saudi Ministry of Health technical committee for patient experience improvement that kicked off the transformation of the Saudi patient experience program in MOH as a part of Vision 2030. After leading the implementation of quality and patient safety initiatives that are necessary to ensure clinical services are provided in accordance with standards established through CBAHI Standards, JCI standards accreditation including the international Patient Safety Goals. Ahmed lead the Planetree certification in person centered care program in King Faisal Medical Complex KFMC Taif Saudi Ministry of Health and achieved the Gold tier , Ahmed was selected as Subject matter expert and scientific committee member in developing National Patient Experience officer program contents & curriculum under supervision of Health Academy(Saudi commission for health specialties SCFHS) , Ahmed developed excellent skills in quality and patient experience Process Mapping & Improvement as well as Current State Assessments and future recommendations. Through his past experience in quality and patient experience Ahmed was selected to be Senior Quality Ambassador from Saudi Standards Metrology And Quality Organization (SASO)

Work History

- Deputy quality director in King Faisal Medical Complex KFMC Taif Saudi Ministry of Health
- Planetree certification project lead in KFMC Saudi Ministry of Health
- Subject matter expert and scientific committee member in developing national patient experience officer program under supervision of Health Academy
- National expert in developing and reviewing Saudi National Human Centered Care Standards
- Quality and patient safety specialist at KFMC Saudi Ministry of Health
- Lecturer & Quality Control at International Academy for Health Sciences Saudi Arabia
- Dentist at Egypt Ministry of Health

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Education

- Fellowship in human experience (FHX) Beryl Institute
- Master of Quality Management (MQM) Arab Academy for Science and Technology
- IHI Fellowship in Quality and Patient safety IHI fellow
- Fellow, Person-Centered Care (FPCC) From Planetree International
- Certified Patient Experience Professional (CPXP)
- Certified Item Author (CIA) from SCFHS
- The Certified Professional in Healthcare Quality CPHQ
- Certified In Patient Experience Leadership from Beryl Institute
- Specialist in clinical application in Person-Centered Care from ISQua
- B.Sc. in Dental Medicine Alexandria University

Key Skills

- Project Management, Program Management
- Transformational change, design patient experience framework
- Management Strategy, Framework & Implementation Plan.
- Design strategies to enable transformation to person centered care culture
- Coaching Performed quality improvement initiatives
- Coaching and training for CBAHI and planetree accreditations
- Transformational Leadership